

# Jan Snel Group B.V. Privacy statement

## 1. Introduction

This is the privacy statement of Jan Snel Group B.V. and its operating companies (hereinafter referred to as **Jan Snel** or **we**). In this statement we describe how Jan Snel deals with the personal data of clients, suppliers and other parties involved. This privacy statement may be amended from time to time. The most recent version will be published at [www.jansnel.com](http://www.jansnel.com).

## 2. Contact Information

Jan Snel Group B.V.

Willeskop 94

3417 ME Montfoort

(0348) 47 90 90

<https://www.jansnel.com>

The HR department is responsible for safeguarding your privacy. They can be reached via [privacy@jansnel.com](mailto:privacy@jansnel.com).

## 3. Personal data that we process

Personal data is all data that can provide information about an identifiable individual. Jan Snel processes your personal data because you use our services and/or because you provide them to us yourself.

Below you will find an overview of the personal data that we process:

- First and last name
- Sex
- Address information
- Telephone number
- E-mail address

## 4. Purposes and principles

Jan Snel processes your personal data for the following purposes:

- Concluding and executing agreements.
- Sending our newsletter and other publications.
- To be able to call or e-mail you if this is necessary to perform our services.

Depending on the case, the principles for processing your personal data are:

- Your permission to send you targeted information and newsletters.
- The need for such processing for the conclusion and execution of our agreement with you.
- The representation of the legitimate interests of Jan Snel or our partners, unless your interests, fundamental rights or fundamental freedoms outweigh these.

Legitimate interests consist of sending important information or sending targeted offers to *existing* customers for the purpose of informing the customer and generating new orders for Jan Snel.

Recipients of the data consist of Jan Snel's service, marketing and communication departments. Data is stored only within the European Union.

## 5. Retention periods

Jan Snel only retains your personal data for as long as is necessary to achieve the purposes for which your data is collected, to protect Jan Snel's legitimate interests and for as long as we are legally obliged to do so.

In order to be of service to you, we store your contact and order data for as long as you are a customer of Jan Snel. After this period, your data will be stored for a maximum of 7 years.

If we process your personal data to answer a question from you, we will retain that data for a period of four weeks in order to be able to answer possible follow-up questions or deal with a possible complaint.

## 6. Sharing personal data with third parties

Jan Snel does not share personal data with third parties.

## **7. Cookies and similar technologies**

Jan Snel uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Jan Snel uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to make the website work properly and to be able to optimise it. In addition, we place cookies that track your browsing behaviour so that we can offer customised content and advertisements. When you first visited our website, we already informed you about these cookies and asked your permission to place them. You can opt out of cookies by configuring your internet browser so that it no longer stores cookies. In addition, you can also delete all previously saved information by means of your browser settings.

See for an explanation: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>.

For more information, please refer to our cookie policy at <https://www.jansnel.com/cookies>.

## **8. Automated decision making**

Jan Snel will not make decisions on the basis of automated processing operations regarding matters that may have (significant) consequences for individuals. This refers to decisions that are made by computer programs or systems, without an employee of Jan Snel being involved.

## **9. View, modify or delete data**

You have the right to access, correct or remove your personal data. In addition, you have the right to revoke any permission you may have granted for the processing of your personal data or to object to the processing of your personal data by Jan Snel and you have a right to transferability of your data insofar as this is not in conflict with the law or the legitimate interests of Jan Snel. That means also that you may submit a request with us to send to you, or an organisation designated by you, the personal data that we hold about you in a computer file.

You may send a request for access, correction, removal or transfer of your personal data or a revocation of your permission for or an objection to the processing of your personal data to [privacy@jansnel.com](mailto:privacy@jansnel.com).

In order to ensure that the request has been made by you, we may ask you to provide proof of identity. We will respond to your request as soon as possible, but in any case within four weeks.

Removal of your personal data is only possible if that data is no longer relevant.

## **10. Complaint procedures**

If you have a complaint about compliance with this privacy statement or about a violation of your rights under the law, you may contact the HR department at [privacy@jansnel.com](mailto:privacy@jansnel.com).

In addition, you have the option of submitting a complaint to the national supervisory authority, the Autoriteit Persoonsgegevens [Dutch Data Protection Authority]. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

## **11. Security**

Jan Snel takes the protection of your data seriously and takes appropriate technical, physical and organisational measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised changes. This is done, among other things, by means of an Information Security Policy, by training employees and by using secure storage and connections.

If you have the impression that your data is not properly secured or if you have any indications of misuse, please contact us via our customer service or [privacy@jansnel.com](mailto:privacy@jansnel.com).